

Our hosted solution measures an employee’s knowledge base of company policy and procedures, and can predict with 85% accuracy employee attrition down to the person.

## Greater visibility across entire population

More than 90% of the population measured on a bi-weekly basis



## Results in less than 90 days

### PREDICATIVE CHURN

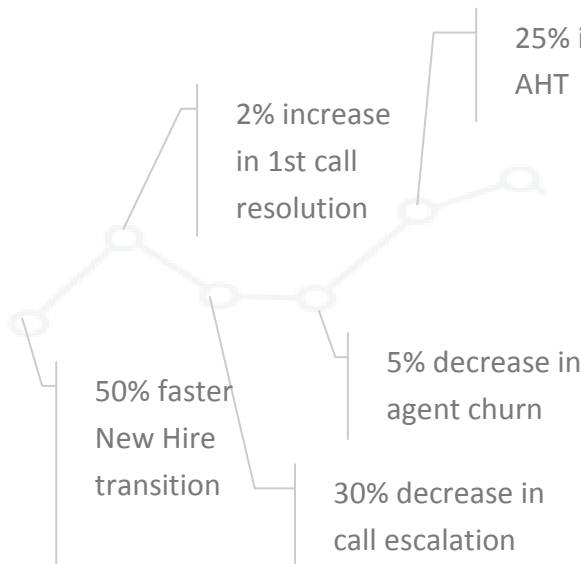
85% accuracy, to the person in employee attrition

### COST SAVINGS

Reduced call escalation and agent errors

### KNOWLEDGE GAPS

Real-time knowledge gaps across the population



## How it works

NO INTEGRATION REQUIRED



Using our cloud based solution, an employee takes a 5 minute test every two weeks. Each test measures an employees’ knowledge and understanding of:

- Products, processes, policies, procedures, practices
- Statutory, regulatory and contractual requirements

We work together with you to create and schedule company specific tests. **We take it from there.**